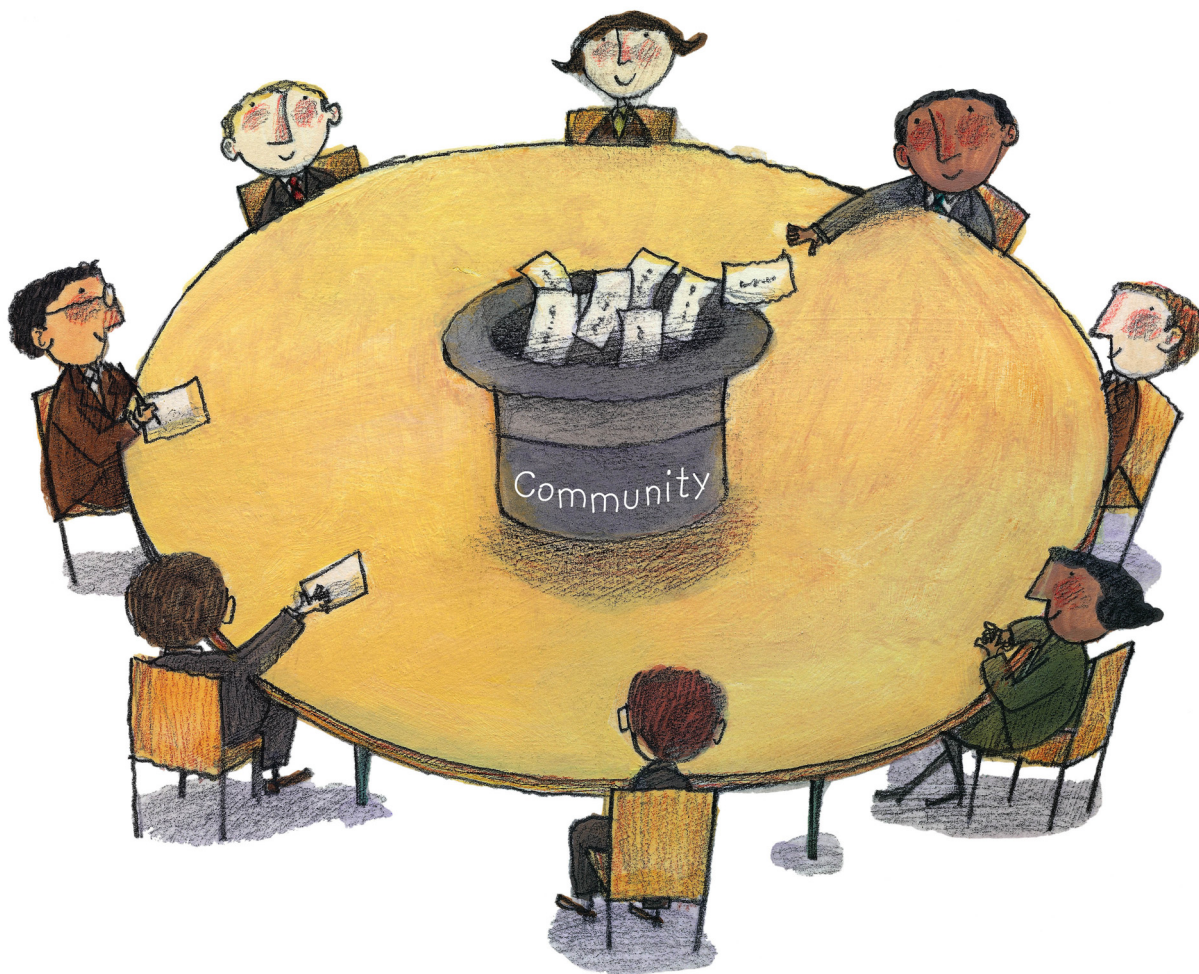


# Community Budget Summit

Tough Choices and Community Expectations  
What do you suggest?

November 1, 2006



Final Report  
11/20/06

## **Community Budget Summit**

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### **Introduction**

The Community Budget Summit took place on Wednesday, November 1 from 6:15 to 10 pm. Those who signed in to receive the final report totaled 69, while approximately a half dozen were observed joining groups without signing in. An estimated 75 attended the workshop.

### **Objectives**

The City Council and Mayor had requested a workshop with Redmond residents that would allow them to discuss the City's priorities. The objectives of the Summit were to:

- Provide an opportunity for residents to meet and talk with the City's elected officials
- Rate the importance residents place on the various functions of government
- Identify the types and levels of services and programs residents expect in Redmond
- Generate a list of statements that reflect what residents want

### **Background**

One of the challenges the City faces in developing the 2007-2008 budget is attaining a clear sense of how the community prioritizes City programs and services. This prioritization can, in turn, help to determine which programs and services will be funded.

The 2006 Resident Benchmarking Survey served to provide a snapshot of how residents rate City services. The Community Budget Summit was designed to provide the City with more thorough feedback from residents and to help residents become more aware of the array of programs the City Council and Mayor are factoring into their budget conversations.

### **Agenda**

The agenda for the meeting was as follows:

#### **Welcome and Overview**

- Mayor Rosemarie Ives and Council President Nancy McCormick

#### **Introduction of Council Priority Statements**

- Councilmember Kim Allen
  - Security of people and property
  - Mobility of people and goods
  - Utility services
  - Recreation opportunities
  - Sustainable and vibrant economy
  - Building community
  - Healthy natural environment
  - Protection of assets

#### **Small Group Exercise 1 - Importance of priorities**

- Councilmembers and Mayor facilitate

#### **Group Reports in Council Chambers**

**Survey Results** presented by The Gilmore Research Group

**Video** – Residents commenting on what makes up a community?

**Small Group Exercise 2 - Basic vs. quality community – What's right for Redmond?**

**Rate "I want" statements in Large Group**

## **Council Priority Statements**

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Through the course of the financial and budget discussions that have occurred over the last several years, the City Council developed a series of statements defining the priorities of City government. They are:

### **Security of people and property**

- Police
- Fire
- Code enforcement

### **Mobility of people and goods**

- Multimodal transportation infrastructure
- Transit/TDM
- Trails

### **Utility services**

- Water/Sewer
- Stormwater
- Solid waste

### **Recreation opportunities**

- Parks
- Recreation classes
- Facilities such as Community Center, Sr. Center, Old Fire House

### **Sustainable and vibrant economy**

- Long-range planning
- Business licensing
- Public facilities (Downtown and Overlake)
- Tourism
- Permit processing

### **Building community**

- Human services
- Affordable housing
- Community events
- Arts programming
- Communications
- Trails and neighborhood connections

### **Healthy natural environment**

- Building and land use standards
- Water quality
- Critical area protection
- TDM

### **Protection of assets**

- City's infrastructure (roads, pipes, buildings, wells)
- Maintenance (includes public works & parks)
- Construction
- Risk management
- Record keeping
- Technology

## **Importance of Priorities**

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The participants were randomly divided into eight groups, one group to discuss each priority statement. The following are the brainstormed lists generated by each of the groups, concluding with the five or six statements the groups found of the highest importance.

### **Security of people and property**

#### *Brainstormed List*

- Patrol on a regular basis, visible, responsive and courteous
- Police and Fire as first responders
- Police to respect youth
- Police to be able to accurately perceive when they need to intervene
- Police and Fire professionalism is evident
- Foster interaction outside of emergency situations, i.e. at schools, in neighborhoods—relationship with community is important
- Code enforcement, staff doesn't do enough
- Weed and vegetation control to maintain safety street sweeping
- Physical signs in the community to show somebody cares about community, no barbed wire
- Security, responsiveness
- Community maintained
- Traffic enforcement evident
- Traffic calming—helps improve safety in neighborhoods

#### *Most important aspects chosen by group*

- Police visible, responsive, professional and respectful of all citizens
- Maintenance of a good relationship is a top priority (in schools, neighborhood organizations)
- Code enforcement evident
- The community looks like people care about it – streets swept, weeds controlled
- Focus is on safe streets – traffic laws are enforced and streets designed to slow traffic (traffic calming)

### **Mobility of people and goods**

#### *Brainstormed List*

- Excellent protective services; public safety, police, fire, funded acceptable to industry standards
- SRO program
- Well-maintained public infrastructure including physical and human assets
- Preserve and grow open space
- Every action taken by the City to be environmentally conscientious
- City to think of more innovative ways to deliver services, e.g. ways to leverage additional dollars
- City to consider alternative methods of providing administrative services, e.g. IT
- Reductions where appropriate
- Government to work in some similar ways as private business
- Account for our human capital
- Redmond to be attractive to business
- Transportation system support business and allow a green and healthy community—moving people and good efficiently
- Action on all of these issues soon!

#### *Most important aspects chosen by group*

- Mobility
- High Capacity Transit
- Pedestrian
- Internal
- Regional

## **Utility services**

### *Brainstormed List*

- Wellhead protection, water purity, safeguarding of water supply
- Something (MTBE) to not be close to water supply
- Additives to treat water CL vs. hypochlorite
- Enforcement of weak car washing, etc
- Development and impervious surfaces, maximizing pervious-ness
- Cost of purchasing water, regional agreements
- Sustainability of water supply
- City to consider how ready we are to accommodate pollution increases
- City to be proactive on water management through conservation
- Proactive encouragement of conservation
- Gradual rate increase, invest now for the future
- Changes in code to reflect individual household usage
- Utility protection and (response to) global warming
- City to address changes in the sea level in the future—worried about global warming
- Flood prevention and protection of the Sammamish River
- Up-to-date on science; protection, physical, chemical, geographical
- Garbage collection and important recycling
- Recycling of food wastes—it's good
- Back-up generator to ensure sewage flow in the event of an emergency

### *Most important aspects chosen by group*

- Ensuring sustainability of water supply
  - future population
  - proactive management through conservation
- Utility rates – gradual increases acceptable, invest now for the future
- Global Warming impact on flooding
  - Keep up to date on science, chemistry and geography
- Garbage collection and recycling are important (new food waste bins are good)
- Good to have back up generators, in case of emergency

## **Recreation opportunities**

- Parks are a vital element to the Redmond community
- Add to quality of life, serving all areas of city
- Provide visual relief for high density development
- Parks allow a relief valve, providing recreational opportunities
- Opportunity for wildlife
- Diversity for all needs and people
- Look for opportunities to share resources and have measurable results
- Parks are a vital resource
- Maintain for long term
- Role of active and passive recreation relative to increasing urbanization
- Opportunity for community gatherings
- Important to preserve natural areas within a developed city

### *Most important aspects chosen by group*

- Parks are a vital element to the Redmond community – add greatly to quality of life, serving all areas of the city
- Sustainability of Parks as a vital resource, need to be maintained for the long term
  - Look for opportunities to share resources, costs have measurable results
- Important role of active and passive recreation relative to increasing urbanization
- Diversity for all needs and people

### **Sustainable and vibrant economy**

- Senior activities
- Accessible services to trails and parks
- Affordable single family housing
- Mixed use housing
- Young adult recreation—bowling and ice skating
- Cultural activities
- Tax burden related to services received
- Study the businesses that have left Redmond
- Parks and open space/trails and bike system
- Permit process—inclusive
- Code consideration
- No heavy industrial
- No strip clubs
- Tourism
- Partnerships—i.e. Chamber of Commerce
- Communications
- Diverse businesses
- Enviro-friendly businesses

#### *Most important aspects chosen by group*

- Study businesses that have left the area
- Environmentally friendly businesses
- Tax burden related to services received
- Young adult recreation
- No strip clubs
- Code consideration

### **Building community**

- Affordable housing—what are the options and are we doing enough?
- Safety and security—a key element in getting out into the community--getting to know your neighbors
- MySpace equivalent = Redmond space; a virtual gathering place + Listserv
- Redmond Reporter to focus more on the people and neighborhoods
- Sense of belonging
- Available services
- Place where we recognize others
- Gathering places/opportunities and see that they are really used
- Festivals and events
- Block watch
- Good communications—various venues coming 'from' Redmond as well as many opportunities for citizens to provide input 'to' Redmond
- City to target all generational groups and demographics, it's important to not assume population is all 'family' based
- City to look for opportunities for cross-generational interaction
- See the community from trails, and the walking perspective, not just from cars

#### *Most important aspects chosen by group*

- Gathering places
- Opportunities to meet and engage with more people
- Good communications with various types coming to us
- Sense of belonging
- Recognize and celebrate across generations and cultures

### **Healthy natural environment**

- Water quality and erosion control in streams
- TDM –it affects the environment
- Clean air, county or state
- Control run-off
- Visual “how I feel” about where we drive
- Building codes, height and stormwater
- City to be guided by mandated laws
- Green trees
- Know how much we are willing to pay for it
- Philosophy on what is important
- Plazas, meeting areas, public spaces and parks to be part of the community
- Minimum vs. aggressive
- Have choices
- Erosion control/protection
- Education on chemicals on lawns to protect groundwater
- Actions to save for future generations
- Partnerships with other government agencies
- Plan for more population –30-40 years
- Education programs for the public, ex: salmon runs
- City to be funded by fees
- Street trees to cleanse the air

#### *Most important aspects chosen by group*

- Partnerships with others
- Planning for green spaces, construction, future population growth
- Public spaces
- Education programs for the public
- Water quality and erosion control
- Transportation-TDM

### **Protection of assets**

- Maintain assets, won't last otherwise
- Contribute to maintaining Redmond as an attractive location for people
- Adequate tree retention, too much impervious surface leads to stormwater surface problems
- Maintain assets as a good investment for the future
- Less dense growth, too much traffic—limit growth
- Jobs, future, improvements in parks, growth is positive
- Use of artificial turf, less maintenance, good investment
- Maintain technology—very important to use computers a lot for school
- City website for recreation activities and other information
- RCTV—it's valuable for Council meetings and other programs
- Attention given to maintenance needs associated with investments

#### *Most important aspects chosen by group*

- Maintaining assets is a good investment for the future
- Protection of assets contributes to maintaining Redmond as attractive location
- Growth is also positive: jobs, improvement in parks, facilities, etc.
- Maintaining technology important: schools, libraries, RCTV, City of Redmond Website

## **Basic vs. Quality Community – What is right for Redmond?**

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The participants returned to their groups, though this time they were instructed to think about all the topics of the Council's priority statements. They were asked three questions:

- What makes a basic community?
- What makes a quality community?
- What is right for Redmond?

From all the statements generated from these brainstorming exercises, the groups then developed a series of "I want" statements. Facilitators were instructed to clarify that the "I want" statements could reflect:

- Maintaining existing services and programs
- Reducing existing services and programs
- Enhancing or adding services and programs

From those statements, the group chose up to 12 to be presented to all the participants for rating. They also categorized each of the statements under one of the eight Council priority statements.

The final statements by each group were rated by all the participants as high, medium or low.

The following sections list the statements made by all groups sorted by category. These categories are, in some cases, broader than the eight categories of the Council priority statements. The categories are:

Code Enforcement	Mobility
Community	Parks
Community Feature	Pedestrian
Economy	Recreation
Emergency Preparation	Recycle
Environment	Roads
Events	Security
Government	Senior
Housing	Services
Human Services	School Resource Officer
Infrastructure	Teen
Library	Utilities
Medical	

All the statements have been sorted into four sections.

- The first section is the total number of statements generated by the participants regardless of how they were rated. This section does include each group's number. Those statements without a group number are those that moved forward to the final rating exercise.
- The second section is the statements the participants rated as BASIC.
- The third section is the statements the participants rated as QUALITY.
- The fourth section is the statements the participants wanted to move forward into the final rating exercise of high, medium or low.

The actual numbers of high, medium or low ratings are indicated in the final chapter of this report.



# Total Statements participants generated

Statement	Group	Category
I want code enforcement (under safety)	1	Code Enforcement
I want code enforcement	4	Code Enforcement
I want Code Enforcement (health and safety)	6	Code Enforcement
I want code enforcement (aesthetics)	6	Code Enforcement
I want a safe place to ask questions of each other	2	Communication
I want City personal touch	2	Communication
I want a voice in Redmond	2	Communication
I want Redmond to have a voice in the region/state	2	Communication
I want on-going public communication with citizens.		Communication
I want being inclusive	1	Community
I want community programs	2	Community
I want strong neighborhoods	2	Community
I want to create a sense of here through connectedness	2	Community
I want to work together on a variety of initiatives	2	Community
I want cleanliness	2	Community
I want community pride	2	Community
I want diversity	2	Community
I want friendly cheers where everyone knows your name	2	Community
I want inclusiveness	2	Community
I want people to feel connected to each other	2	Community
I want Redmond to not be "anywhere USA"	2	Community
I want small town feel	2	Community
I want to build a welcoming community	2	Community
I want a sense of community—we can pull through and help	3	Community
I want preparedness for "bubble" of baby boomers	3	Community
I want a balance of business and residence	5	Community
I want faith community	6	Community
I want a close community where I know my neighbors.		Community
I want Redmond to be great for growing older.		Community
I want to expand and celebrate diversity.		Community
I want more citizens to be involved.		Community

## Total Statements participants generated

Statement	Group	Category
I want gathering places	1	Community Feature
I want connectedness—plaza, shopping, transit	2	Community Feature
I want fountains	2	Community Feature
I want historic preservation	2	Community Feature
I want holiday banners	2	Community Feature
I want plazas	2	Community Feature
I want quaint shopping	2	Community Feature
I want mini congregation areas/community gathering places	3	Community Feature
I want Redmond to continue to maintain small community charm	4	Community Feature
I want community gathering spaces	5	Community Feature
I want green spaces (natural elements)	6	Community Feature
I want beautification	7	Community Feature
I want beauty; start trees, flower pots	8	Community Feature
I want the community center- central athletic facility	8	Community Feature
I want a place where I want to spend my social time.		Community Feature
I want active downtown like Kirkland.		Community Feature
I want hanging flower baskets.		Community Feature
I want Redmond to be more attractive like a European village.		Community Feature
I want to maintain and improve usage of community gathering spaces.		Community Feature
I want to preserve BNSF tracks for alternative uses.		Community Feature
I want more arts	2	Culture
I want music walk	2	Culture
I want theatres	2	Culture
I want arts and events	4	Culture
I want outdoor theatre	5	Culture
I want public arts programs, community art	6	Culture
I want cultural activities and arts	8	Culture
I want a performing arts center.		Culture
I want more art on the streets.		Culture
I want a vibrant business community, includes arts and tourism	1	Economy
I want tourism	1	Economy
I want jobs	2	Economy
I want nightlife	2	Economy
I want shopping	2	Economy
I want an 18-hour downtown	2	Economy
I want opportunity for small business to prosper	3	Economy
I want Redmond to not be a "through" but a "come to"	4	Economy
I want shopping	4	Economy
I want economic contribution from business	5	Economy
I want a variety of grocery services	6	Economy
I want the Redmond Town Center Shopping Center	6	Economy
I want a Nordstrom at Redmond Town Center.		Economy
I want to encourage business partnerships in Redmond.		Economy
I want to form partnerships with large companies to enhance quality of life in all areas.		Economy
I want to support and help nurture small business.		Economy
I want to view business differently (treat differently such as with taxes) large companies and small		Economy



# Total Statements participants generated

Statement	Group	Category
I want good schools	2	Education
I want great and safe schools	3	Education
I want education	6	Education
I want schools	7	Education
I want education, history of the community	7	Education
I want the school system	8	Education
I want survival not sufficient	1	Emergency Prep
I want security; outreach, communication, relationship with community	1	Emergency Prep
I want community disaster preparedness partners	2	Emergency Prep
I want emergency planning	2	Emergency Prep
I want emergency disaster preparedness	3	Emergency Prep
I want the Redmond Citizen Corps Council to expand and that there CERT programs expanded	6	Emergency Prep
I want to survive when the earthquake happens.		Emergency Prep
I want clean air	2	Environment
I want clean energy	2	Environment
I want open space	2	Environment
I want trees	2	Environment
I want salmon	2	Environment
I want clean air	3	Environment
I want a healthy community; clean water, clean air, clean environment	4	Environment
I want sustainability—maintaining resources for the future	4	Environment
I want a clean, well-maintained community that creates a good environment and “stewardship”	4	Environment
I want all planning need to keep Global Warming in mind	4	Environment
I want trees	5	Environment
I want sustainability	6	Environment
I want eco-friendly materials and solar panels	6	Environment
I want hybrid cars for City fleet	6	Environment
I want clean water	8	Environment
I want to protect the natural environment	8	Environment
I want every action by the City to be environmentally conscious.		Environment
I want gradual restoration of traditional salmon runs.		Environment
I want Redmond to be a leader in environmental integrity.		Environment
I want resource conservation and restoration.		Environment
I want to acknowledge growth and sustain quality of life -- open space and good built environment.		Environment
I want to buy more open space and maintain what we have.		Environment
I want to preserve and grow open spaces.		Environment
I want to stop clutter such as sandwich boards and tattered banners.		Environment
I want trees and tax incentives for environmental incentives.		Environment

# Total Statements participants generated

Statement	Group	Category
I want neighborhood events for good causes	2	Events
I want Derby Days	2	Events
I want festivals	2	Events
I want RedmondLights	2	Events
I want more community events, which help to pull the community together	4	Events
I want RedmondLights, which supports community, business, diverse cultures, and a gathering between two	4	Events
I want festivals like Derby Days and RedmondLights	6	Events
I want continued community events.		Events
I want more events to increase revenue and activity.		Events
I want more local concerts to raise revenue.		Events
I want more private sponsorship of events (to reduce City costs).		Events
I want to privatize events (Derby Days).		Events
I want access to government in Redmond	2	Government
I want efficiency	2	Government
I want good record keeping	2	Government
I want responsive government	2	Government
I want to process permits	2	Government
I want quality City staff to respond	3	Government
I want sustainability—fiscal responsibility	3	Government
I want opportunities for participation in community planning	3	Government
I want a look taken at programs in an integrated way—e.g. clean water vs. historic park	4	Government
I want human resources training	4	Government
I want to see reductions where appropriate	4	Government
I want inter-governmental sharing of resources	5	Government
I want to optimize public partnerships	5	Government
I want a better cohesive approach to service delivery	6	Government
I want to know the impact of 911 on the budget— increase awareness of the impact on City services and	6	Government
I want risk management (safety)	7	Government
I want access to government.		Government
I want fiscal responsibility.		Government
I want more opportunities to engage government officials.		Government
I want preliminary budgets to be defined and transparent.		Government
I want public/private partnerships for extras.		Government
I want the City to consider alternative methods of providing administrative services.		Government
I want the City to think of more innovative ways to deliver City services and leverage dollars.		Government
I want to explore pension liability (review future of fund).		Government
I want to know the impact of 911 on budget (increase awareness of impact on City services).		Government
I want to maintain quality of life in the most efficient manner.		Government
I want to optimize the sharing of public resources.		Government
I want to see Redmond recognize the value of human capital (staff).		Government
I want to stop sueing the bagel guy.		Government
I want affordable housing	1	Housing
I want affordability	2	Housing
I want affordable housing	3	Housing
I want affordable housing	4	Housing
I want housing diversity and price diversity	8	Housing
I want housing, wellness and activities	8	Housing



## Total Statements participants generated

Statement	Group	Category
I want human services	1	Human Services
I want a social safety security net for seniors and single moms	3	Human Services
I want the City to be supportive of a family resource "mall"	3	Human Services
I want social services	6	Human Services
I want infrastructure	1	Infrastructure
I want protection of assets	1	Infrastructure
I want value that does not degrade over time, e.g. durability of roads and neighborhoods	3	Infrastructure
I want transportation infrastructure	5	Infrastructure
I want infrastructure	7	Infrastructure
I want maintenance of assets	8	Infrastructure
I want to maintain our infrastructure at current levels.		Infrastructure
I want well maintained public infrastructure.		Infrastructure
I want the library	2	Library
I want access to libraries and information (access to education)	3	Library
I want the library	4	Library
I want libraries with very extensive and sophisticated resources	6	Library
I want library	7	Library
I want medical services	4	Medical
I want doctors and clinics	6	Medical
I want transportation	1	Mobility
I want mobility; rails, trails, sidewalks, good traffic flow	1	Mobility
I want accessibility	2	Mobility
I want high capacity transit	2	Mobility
I want to get through the traffic light cycles on 1-2	2	Mobility
I want lots of transportation choices	2	Mobility
I want traffic to move, e.g. coordinated lights and right turn lanes	3	Mobility
I want high speed rail, public transport to Seattle, Bellevue, etc.	3	Mobility
I want the City to lead eastside connectivity	4	Mobility
I want transportation management programs	4	Mobility
I want transportation multi-modality	4	Mobility
I want proactive traffic management, not just accident data enforcement	4	Mobility
I want alternatives to driving	5	Mobility
I want less time in traffic	5	Mobility
I want improvement of inner-city transit within Redmond	6	Mobility
I want mass transportation	6	Mobility
I want the ability to travel without gridlock	6	Mobility
I want traffic control	7	Mobility
I want transportation	7	Mobility
I want public transportation	8	Mobility
I want bus service shuttle	8	Mobility
I want flex cars	8	Mobility
I want trains	8	Mobility

## Total Statements participants generated

Statement	Group	Category
I want a bike lane on 148th.		Mobility
I want a transit system.		Mobility
I want a transportation system to move goods and people efficiently.		Mobility
I want accessible ways to bicycle to work.		Mobility
I want less time in traffic.		Mobility
I want light rail.		Mobility
I want more transportation options for non-drivers.		Mobility
I want no cuts to transportation (streets) funding.		Mobility
I want park and rides.		Mobility
I want safer biking.		Mobility
I want to be able to ride my bike safely.		Mobility
I want to have a transportation system that supports business and allows for a green and healthy community.		Mobility
I want to improve mobility.		Mobility
I want to increase the regional transportation effort.		Mobility
I want to ride High Capacity Transit between Redmond and Seattle.		Mobility
I want to walk or bike from home to somewhere.		Mobility
I want traffic to move (e.g. coordinated lights and right turn lanes).		Mobility
I want parking	2	Parking
I want a parks environment	1	Parks
I want parks	2	Parks
I want beautiful parks	2	Parks
I want dog parks	2	Parks
I want playgrounds—environmental using recycling tires	2	Parks
I want public lakefront access	2	Parks
I want skate parks	2	Parks
I want sport fields, impromptu and organized	2	Parks
I want well-maintained playgrounds	2	Parks
I want parks and recreation	3	Parks
I want lots of diversity, no fees, AstroTurf lighting	3	Parks
I want parks	4	Parks
I want parks—what LOS (Level of Service) is appropriate?	4	Parks
I want parks	5	Parks
I want ball fields	5	Parks
I want splash parks	5	Parks
I want more parks and open spaces, including connections like a pedestrian bridge between Marymoor and	6	Parks
I want parks	7	Parks
I want Parks and Recreation opportunities	8	Parks
I want more parks and open spaces including connections like Marymoor and Redmond Town Center.		Parks
I want NO new projects for parks.		Parks
I want to maintain the current level of parks and recreation programs.		Parks
I want pedestrian pathways and finished trail corridors	3	Pedestrian
I want a pedestrian bridge between Redmond Town Center and Marymoor	3	Pedestrian
I want sidewalks and good walking paths	6	Pedestrian
I want moving sidewalks up Education Hill	6	Pedestrian
I want walk-ability; trees, safe sidewalks	8	Pedestrian



# Total Statements participants generated

Statement	Group	Category
I want recreation classes celebrating Redmond!	1	Recreation
I want recreation seeking out people	1	Recreation
I want recreation	2	Recreation
I want water sports—kayaks on the Sammamish River	2	Recreation
I want a community swimming pool (safety) and a graffiti wall	3	Recreation
I want a range of activities and opportunities to expand and adapt	3	Recreation
I want recreation opportunities	4	Recreation
I want recreational programs, more than just the park itself	4	Recreation
I want self-funded recreation programs	5	Recreation
I want recreation programs	6	Recreation
I want recreation—we can't possibly be all things to all things	6	Recreation
I want recreational opportunities to expand and adopt	6	Recreation
I want a Microsoft Aquatic Center.		Recreation
I want a multipurpose community center.		Recreation
I want an ice skating rink.		Recreation
I want recreation programs not duplicated by others.		Recreation
I want recycling	1	Recycle
I want recycling	2	Recycle
I want the recycling program	6	Recycle
I want recycling and garbage	8	Recycle
I want to know how our services relate to comparable neighbors	3	Region
I want Redmond to compare favorably with other areas, both locally and nationally, in parks facilities	4	Region
I want streets	2	Roads
I want scenic highways	2	Roads
I want safe roads	3	Roads
I want roads, not just maintenance but plans for needs in the future	4	Roads
I want to expand Willows Road with 5-lanes, middle turn lane	6	Roads
I want right turn lanes	6	Roads
I want security of people and property	1	Security
I want fire	2	Security
I want police	2	Security
I want to maintain public safety	2	Security
I want visibility, public safety	2	Security
I want safety	2	Security
I want full funding for police and fire commensurate with population size	3	Security
I want police and fire security	3	Security
I want to fund basic police	3	Security

## Total Statements participants generated

Statement	Group	Category
I want fire and police	4	Security
I want more police as a deterrent to crime—how can we <u>not</u> afford to do things?	4	Security
I want police to build the community (not just “chase the bad guy”)	4	Security
I want public safety	4	Security
I want police and fire	5	Security
I want housing for police/fire stuff	5	Security
I want fire/police	6	Security
I want full staffing of police—slightly better than the priority of relationships to neighbors	6	Security
I want to fund the Fire Station on Education Hill	6	Security
I want traffic cops	6	Security
I want police response time	6	Security
I want policemen on bicycles during summer	6	Security
I want traffic cop equipment	6	Security
I want (911) fire services	8	Security
I want police services	8	Security
I want police; feel safe, community outreach	8	Security
I want a fire station on North Education Hill.		Security
I want excellent protective services, Police and Fire.		Security
I want full staffing on Police.		Security
I want less Police.		Security
I want Police and Fire to meet the National standard.		Security
I want to continue to feel safe.		Security
I want senior programs	2	Senior
I want transportation for seniors to access community	3	Senior
I want the senior center	4	Senior
I want the senior center (meals on wheels)	6	Senior
I want job opportunities for seniors	7	Senior
I want senior services	8	Senior
I want better funding for senior services.		Senior
I want services at Senior Center maintained or higher.		Senior
I want services	2	Services
I want low-cost, value-added services, public health, senior center, “pea patches” (community gardens like	3	Services
I want services (all of them)—need to be planned with region in mind	4	Services
I want to meet core services; police, fire, roads	4	Services
I want school resource officers	3	SRO
I want school resource officers	4	SRO
I want to maintain current levels of service but return SROs to schools, limit equipment so that it isn't so fancy	6	SRO
I want police in schools	6	SRO
I want a School Resource Officer.		SRO
I want School Resource Officers paid for by LWSD.		SRO
I want balance between business and residential taxes.		Tax
I want business to pay more taxes.		Tax
I want fair taxes.		Tax
I want to maintain current tax levels.		Tax
I want library and internet access everywhere (doesn't have to be free)	6	Technology
I want Wi-Fi everywhere	6	Technology
I want library and internet access (WiFi) everywhere (doesn't need to be free).		Technology



Total Statements participants generated

Statement	Group	Category
I want the Firehouse Teen Center	1	Teen
I want the Firehouse Teen Center, film and music lab	1	Teen
I want youth services	2	Teen
I want the Youth Center	2	Teen
I want a teen gathering place	8	Teen
I want diverse events for late teens/early 20's	8	Teen
I want good teen activities.		Teen
I want to improve or maintain Teen Center.		Teen
I want youth programs.		Teen
I want trails	2	Trails
I want neighborhood trails that connect	2	Trails
I want the Sammamish RiverWalk Trail	2	Trails
I want a trail on BNSF surrounded by a park (downtown portion).		Trails
I want a trail system by separate user group.		Trails
I want safe trails.		Trails
I want to finish the trail between Farrel McWhirter to the Redmond Watershed.		Trails
I want trails and outdoor parks.		Trails
I want utilities	1	Utilities
I want stormwater	1	Utilities
I want sewer	2	Utilities
I want water	2	Utilities
I want clean drinking water	3	Utilities
I want water and sewer	3	Utilities
I want sewer	4	Utilities
I want water	4	Utilities
I want sewer	5	Utilities
I want water	5	Utilities
I want to maintain wells	5	Utilities
I want utilities; water, sewer, trash, recycling, power, etc.	6	Utilities
I want sewer	7	Utilities
I want utilities	8	Utilities
I want all basic services to work reliably.		Utilities
I want to maintain the current level of service in utilities.		Utilities

# Statements that participants generated and rated as BASIC for a community

Statement	Category
I want code enforcement	Code Enforcement
I want Code Enforcement (health and safety)	Code Enforcement
I want code enforcement (under safety)	Code Enforcement
I want a safe place to ask questions of each other	Communication
I want City personal touch	Communication
I want a balance of business and residence	Community
I want a sense of community—we can pull through and help	Community
I want community programs	Community
I want faith community	Community
I want preparedness for "bubble" of baby boomers	Community
I want strong neighborhoods	Community
I want to create a sense of here through connectedness	Community
I want to work together on a variety of initiatives	Community
I want community gathering spaces	Community Feature
I want connectedness—plaza, shopping, transit	Community Feature
I want gathering places	Community Feature
I want green spaces (natural elements)	Community Feature
I want mini congregation areas/community gathering places	Community Feature
I want a variety of grocery services	Economy
I want a vibrant business community, includes arts and tourism	Economy
I want jobs	Economy
I want nightlife	Economy
I want opportunity for small business to prosper	Economy
I want Redmond to not be a "through" but a "come to"	Economy
I want shopping	Economy
I want shopping	Economy
I want the Redmond Town Center Shopping Center	Economy
I want education	Education
I want good schools	Education
I want great and safe schools	Education
I want schools	Education
I want the school system	Education
I want community disaster preparedness partners	Emergency Prep
I want emergency disaster preparedness	Emergency Prep
I want emergency planning	Emergency Prep
I want survival not sufficient	Emergency Prep
I want a healthy community; clean water, clean air, clean environment	Environment
I want clean air	Environment
I want clean air	Environment
I want clean energy	Environment
I want clean water	Environment
I want open space	Environment
I want sustainability	Environment
I want sustainability—maintaining resources for the future	Environment
I want to protect the natural environment	Environment
I want trees	Environment
I want trees	Environment
I want neighborhood events for good causes	Events



Statements that participants generated and rated as BASIC for a community

Statement	Category
I want a better cohesive approach to service delivery	Government
I want a look taken at programs in an integrated way—e.g. clean water vs. historic park	Government
I want access to government in Redmond	Government
I want efficiency	Government
I want good record keeping	Government
I want human resources training	Government
I want quality City staff to respond	Government
I want responsive government	Government
I want risk management (safety)	Government
I want sustainability—fiscal responsibility	Government
I want to process permits	Government
I want to see reductions where appropriate	Government
I want affordability	Housing
I want affordable housing	Housing
I want affordable housing	Housing
I want affordable housing	Housing
I want housing diversity and price diversity	Housing
I want housing, wellness and activities	Housing
I want a social safety security net for seniors and single moms	Human Services
I want human services	Human Services
I want social services	Human Services
I want infrastructure	Infrastructure
I want infrastructure	Infrastructure
I want maintenance of assets	Infrastructure
I want protection of assets	Infrastructure
I want transportation infrastructure	Infrastructure
I want value that does not degrade over time, e.g. durability of roads and neighborhoods	Infrastructure
I want access to libraries and information (access to education)	Library
I want the library	Library
I want the library	Library
I want doctors and clinics	Medical
I want medical services	Medical
I want accessibility	Mobility
I want alternatives to driving	Mobility
I want high capacity transit	Mobility
I want improvement of inner-city transit within Redmond	Mobility
I want mass transportation	Mobility
I want public transportation	Mobility
I want the ability to travel without gridlock	Mobility
I want the City to lead eastside connectivity	Mobility
I want to get through the traffic light cycles on 1-2	Mobility
I want traffic control	Mobility
I want traffic to move, e.g. coordinated lights and right turn lanes	Mobility
I want transportation	Mobility
I want transportation	Mobility
I want transportation management programs	Mobility
I want transportation multi-modality	Mobility

Statements that participants generated and rated as BASIC for a community

Statement	Category
I want a parks environment	Parks
I want parks	Parks
I want parks	Parks
I want parks	Parks
I want parks	Parks
I want parks and recreation	Parks
I want Parks and Recreation opportunities	Parks
I want parks—what LOS (Level of Service) is appropriate?	Parks
I want pedestrian pathways and finished trail corridors	Pedestrian
I want sidewalks and good walking paths	Pedestrian
I want a community swimming pool (safety) and a graffiti wall	Recreation
I want recreation	Recreation
I want recreation programs	Recreation
I want recreation—we can't possibly be all things to all things	Recreation
I want self-funded recreation programs	Recreation
I want recycling	Recycle
I want recycling and garbage	Recycle
I want to know how our services relate to comparable neighbors	Region
I want roads, not just maintenance but plans for needs in the future	Roads
I want safe roads	Roads
I want streets	Roads
I want to expand Willows Road with 5-lanes, middle turn lane	Roads
I want (911) fire services	Security
I want fire	Security
I want fire and police	Security
I want fire/police	Security
I want full funding for police and fire commensurate with population size	Security
I want full staffing of police—slightly better than the priority of relationships to neighbors	Security
I want more police as a deterrent to crime—how can we <u>not</u> afford to do things?	Security
I want police	Security
I want police and fire	Security
I want police and fire security	Security
I want police services	Security
I want police to build the community (not just "chase the bad guy")	Security
I want police; feel safe, community outreach	Security
I want public safety	Security
I want security of people and property	Security
I want to fund basic police	Security
I want to fund the Fire Station on Education Hill	Security
I want to maintain public safety	Security
I want traffic cops	Security
I want visibility, public safety	Security
I want job opportunities for seniors	Senior
I want senior programs	Senior
I want senior services	Senior
I want the senior center	Senior
I want the senior center (meals on wheels)	Senior
I want transportation for seniors to access community	Senior

Statements that participants generated and rated as BASIC for a community

Statement	Category
I want services	Services
I want services (all of them)—need to be planned with region in mind	Services
I want to meet core services; police, fire, roads	Services
I want school resource officers	SRO
I want to maintain current levels of service but return SROs to schools, limit equipment so that it isn't so fancy	SRO
I want a teen gathering place	Teen
I want the Firehouse Teen Center	Teen
I want youth services	Teen
I want trails	Trails
I want clean drinking water	Utilities
I want sewer	Utilities
I want sewer	Utilities
I want sewer	Utilities
I want sewer	Utilities
I want utilities	Utilities
I want utilities	Utilities
I want utilities; water, sewer, trash, recycling, power, etc.	Utilities
I want water	Utilities
I want water	Utilities
I want water	Utilities
I want water and sewer	Utilities



Statements that participants generated and rated as QUALITY for a community

Statement	Category
I want code enforcement (aesthetics)	Code Enforcement
I want a voice in Redmond	Communication
I want Redmond to have a voice in the region/state	Communication
I want being inclusive	Community
I want cleanliness	Community
I want community pride	Community
I want diversity	Community
I want friendly cheers where everyone knows your name	Community
I want inclusiveness	Community
I want people to feel connected to each other	Community
I want Redmond to not be "anywhere USA"	Community
I want small town feel	Community
I want to build a welcoming community	Community
I want beautification	Community Feature
I want beauty; start trees, flower pots	Community Feature
I want fountains	Community Feature
I want historic preservation	Community Feature
I want holiday banners	Community Feature
I want plazas	Community Feature
I want quaint shopping	Community Feature
I want Redmond to continue to maintain small community charm	Community Feature
I want the community center- central athletic facility	Community Feature
I want arts and events	Culture
I want cultural activities and arts	Culture
I want more arts	Culture
I want music walk	Culture
I want outdoor theatre	Culture
I want public arts programs, community art	Culture
I want theatres	Culture
I want an 18-hour downtown	Economy
I want economic contribution from business	Economy
I want tourism	Economy
I want education, history of the community	Education
I want security; outreach, communication, relationship with community	Emergency Prep
I want the Redmond Citizen Corps Council to expand and that there CERT programs expanded	Emergency Prep
I want a clean, well-maintained community that creates a good environment and "stewardship"	Environment
I want all planning need to keep Global Warming in mind	Environment
I want eco-friendly materials and solar panels	Environment
I want hybrid cars for City fleet	Environment
I want salmon	Environment
I want Derby Days	Events
I want festivals	Events
I want festivals like Derby Days and RedmondLights	Events
I want more community events, which help to pull the community together	Events
I want RedmondLights	Events
I want RedmondLights, which supports community, business, diverse cultures, and a gathering between two	Events

## Statements that participants generated and wanted for Redmond

Statement	Category
I want on-going public communication with citizens.	Communication
I want a close community where I know my neighbors.	Community
I want Redmond to be great for growing older.	Community
I want to expand and celebrate diversity.	Community
I want more citizens to be involved.	Community
I want a place where I want to spend my social time.	Community Feature
I want active downtown like Kirkland.	Community Feature
I want hanging flower baskets.	Community Feature
I want Redmond to be more attractive like a European village.	Community Feature
I want to maintain and improve usage of community gathering spaces.	Community Feature
I want to preserve BNSF tracks for alternative uses.	Community Feature
I want a performing arts center.	Culture
I want more art on the streets.	Culture
I want a Nordstrom at Redmond Town Center.	Economy
I want to encourage business partnerships in Redmond.	Economy
I want to form partnerships with large companies to enhance quality of life in all areas.	Economy
I want to support and help nurture small business.	Economy
I want to view business differently (treat differently such as with taxes) large companies and small	Economy
I want to survive when the earthquake happens.	Emergency Prep
I want every action by the City to be environmentally conscious.	Environment
I want gradual restoration of traditional salmon runs.	Environment
I want Redmond to be a leader in environmental integrity.	Environment
I want resource conservation and restoration.	Environment
I want to acknowledge growth and sustain quality of life -- open space and good built environment.	Environment
I want to buy more open space and maintain what we have.	Environment
I want to preserve and grow open spaces.	Environment
I want to stop clutter such as sandwich boards and tattered banners.	Environment
I want trees and tax incentives for environmental incentives.	Environment
I want continued community events.	Events
I want more events to increase revenue and activity.	Events
I want more local concerts to raise revenue.	Events
I want more private sponsorship of events (to reduce City costs).	Events
I want to privatize events (Derby Days).	Events
I want access to government.	Government
I want fiscal responsibility.	Government
I want more opportunities to engage government officials.	Government
I want preliminary budgets to be defined and transparent.	Government
I want public/private partnerships for extras.	Government
I want the City to consider alternative methods of providing administrative services.	Government
I want the City to think of more innovative ways to deliver City services and leverage dollars.	Government
I want to explore pension liability (review future of fund).	Government
I want to know the impact of 911 on budget (increase awareness of impact on City services).	Government
I want to maintain quality of life in the most efficient manner.	Government
I want to optimize the sharing of public resources.	Government
I want to see Redmond recognize the value of human capital (staff).	Government
I want to stop suing the bagel guy.	Government
I want to maintain our infrastructure at current levels.	Infrastructure
I want well maintained public infrastructure.	Infrastructure

### Final Participant Ratings of "I want" Statements

The final exercise of the evening was asking the participants to individually rate each of the "I want" statements moved forward as a "top 12" priority by the groups. The rating system consisted of rating each statement as a high, medium or low priority. The statements have been sorted from the highest number of "high" ratings to the lowest number of "high" ratings.

#### Security of people and property

Statement	Priority		
	High	Medium	Low
I want to continue to feel safe.	46	0	0
I want Police and Fire to meet the National standard.	39	7	0
I want excellent protective services, Police and Fire.	38	8	0
I want a School Resource Officer.	30	12	2
I want full staffing on Police.	29	12	5
I want to be able to ride my bike safely.	21	20	2
I want a fire station on North Education Hill.	17	23	4
I want less Police.	2	8	37



## Mobility of people and goods

Statement	Priority		
	High	Medium	Low
I want a transportation system to move goods and people efficiently.	39	2	0
I want to have a transportation system that supports business and allows for a green and healthy community.	37	4	2
I want traffic to move (e.g. coordinated lights and right turn lanes).	31	6	3
I want to improve mobility.	29	10	1
I want more transportation options for non-drivers.	28	11	6
I want to increase the regional transportation effort.	28	11	3
I want less time in traffic.	28	8	2
I want to preserve BNSF tracks for alternative uses.	24	11	5
I want to walk or bike from home to somewhere.	23	6	11
I want a transit system.	22	11	8
I want no cuts to transportation (streets) funding.	22	16	3
I want to ride High Capacity Transit between Redmond and Seattle.	22	13	6
I want light rail.	19	13	11
I want a trail on BNSF surrounded by a park (downtown portion).	18	14	8
I want safer biking.	17	23	3
I want park and rides.	12	19	7
I want to finish the trail between Farrel McWhirter to the Watershed.	12	21	7
I want accessible ways to bicycle to work.	11	17	14
I want a bike lane on 148th.	7	16	23

## Utility services

Statement	Priority		
	High	Medium	Low
I want to maintain the current level of service in utilities.	46	0	0
I want all basic services to work reliably.	44	1	1
I want to maintain and improve usage of community gathering spaces.	26	10	4

## Recreation opportunities

Statement	Priority		
	High	Medium	Low
I want safe trails.	34	10	1
I want to maintain the current level of parks and recreation programs.	32	4	0
I want to preserve and grow open spaces.	32	5	5
I want youth programs.	31	8	1
I want to buy more open space and maintain what we have.	28	10	6
I want more private sponsorship of events (to reduce City costs).	27	12	4
I want more parks and open spaces including connections like Marymoor and Redmond Town Center.	25	12	8
I want better funding for senior services.	21	23	3
I want recreation programs not duplicated by others.	20	16	6
I want a place where I want to spend my social time.	20	9	15
I want a Microsoft Aquatic Center.	18	5	13
I want a multipurpose community center.	17	19	11
I want a performing arts center.	11	14	16
I want an ice skating rink.	7	4	36
I want NO new projects for parks.	6	10	28
I want a trail system by separate user group.	3	19	26

## Sustainable and vibrant economy

Statement	Priority		
	High	Medium	Low
I want to maintain quality of life in the most efficient manner.	46	0	0
I want fair taxes.	38	4	1
I want to encourage business partnerships in Redmond.	36	1	1
I want the City to think of more innovative ways to deliver City services and leverage dollars.	32	3	1
I want to view business differently (treat differently such as with taxes) large companies and small companies.	28	10	5
I want to support and help nurture small business.	28	10	3
I want to form partnerships with large companies to enhance quality of life in all areas.	26	16	1
I want more events to increase revenue and activity.	24	11	4
I want business to pay more taxes.	14	13	8
I want to maintain current tax levels.	13	13	8
I want to privatize events (Derby Days).	12	12	18
I want balance between business and residential taxes.	11	17	10
I want library and internet access (WIFI) everywhere (doesn't need to be free).	11	18	11
I want a Nordstrom at Redmond Town Center.	5	20	15

## Building community

Statement	Priority		
	High	Medium	Low
I want access to government.	35	6	2
I want more citizens to be involved.	33	3	4
I want services at Senior Center maintained or higher.	31	17	1
I want on-going public communication with citizens.	28	8	1
I want good teen activities.	28	9	2
I want to improve or maintain Teen Center.	28	11	3
I want to see Redmond recognize the value of human capital (staff).	27	10	1
I want Redmond to be great for growing older.	24	10	3
I want continued community events.	23	11	2
I want to optimize the sharing of public resources.	23	7	1
I want to expand and celebrate diversity.	21	9	10
I want School Resource Officers paid for by LWSD.	21	6	6
I want a close community where I know my neighbors.	20	15	4
I want more opportunities to engage government officials.	19	15	5
I want active downtown like Kirkland.	14	15	14
I want the City to consider alternative methods of providing administrative services.	14	12	15
I want more local concerts to raise revenue.	13	12	18
I want Redmond to be more attractive like a European village.	10	13	12
I want more art on the streets.	9	9	24

## Healthy natural environment

Statement	Priority		
	High	Medium	Low
I want Redmond to be a leader in environmental integrity.	32	4	3
I want to acknowledge growth and sustain quality of life -- open space and good built environment.	32	4	2
I want resource conservation and restoration.	26	11	2
I want gradual restoration of traditional salmon runs.	22	9	6
I want trees and tax incentives for environmental incentives.	22	7	6
I want every action by the City to be environmentally conscious.	18	13	6
I want to stop clutter such as sandwich boards and tattered banners.	11	12	17
I want hanging flower baskets.	7	10	20

## Protection of assets

Statement	Priority		
	High	Medium	Low
I want fiscal responsibility.	37	1	0
I want well maintained public infrastructure.	34	4	0
I want trails and outdoor parks.	32	4	3
I want to stop suing the bagel guy.	31	2	2
I want preliminary budgets to be defined and transparent.	30	6	2
I want to survive when the earthquake happens.	28	2	7
I want public/private partnerships for extras.	27	8	2
I want to maintain our infrastructure at current levels.	21	8	6
I want to explore pension liability (review future of fund).	9	9	7
I want to know the impact of 911 on budget (increase awareness of impact on City services).	9	12	18

## Feedback from Community Budget Summit Participants

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### Comments on budget or livability issues

- Look for more ways to partner with other organizations and businesses, etc. Think about partnerships with businesses as well as non-profits and other government agencies. Partner better with school districts
- Maintain and improve gathering spaces. We need new urbanization plans expanded. We need more “place-making” areas, like the cafes in Europe, for smaller children, kids, teens and older. Make areas for more community meeting places. We need Wi-Fi stations—areas for compilers and gathering of information
- Keep spending within the budget! Don't fun today with future payment (i.e. don't increase debt funding). Work with Microsoft vs. working against Microsoft. Work with county and regional and state vs. giving up
- I would like to see the Senior Center open in the evenings to draw the younger seniors to the center—more staffing. I would like to see the codes more enforced regarding Roy (Wagner)-Education Hill neighborhood
- If the City has not fully funded basic services (police, fire, utilities, parks, roads), and you're still paying for non-basic services, don't increase taxes. It's insulting to place a sculpture on the lawn at City Hall when you have to close fire stations or under staff police. No luxuries until the basics are funded. Once the basics are funded, move to livability issues that have the greatest impact and are reasonably sustainable. Only those items that are sustainable should be added. If it can't be sustained, don't do it. Don't listen to too many experts. They have an interest in continuing the issue rather than so living it and are invested in current thinking rather than inventive thinking. Outsource administrative services where cost-effective.
- Affordable housing for Americans and for people who want to be Americans, to include Police and Fire Department personnel in school and training. Open spaces, passive space, preserve views in parks and maintain 290 for parks. Ease traffic—new development pays for infrastructure. Exceed national standards for Fire/Police. Love the flower pots. Maintain trails. I think we are lucky—home owners offer their home/land at market rate near parks—with more land near roads, parks and trails for open space and development we will be better off in the future. Build splash parks. Re: global warming: maintain parks, local trees, fire prevention.
- Continue to provide and enhance livability—parks, bike trails, etc.
- Make the preliminary budget more detailed and transparent. Address emergency/disaster preparedness much more thoroughly. Help the newly formed RCCC, especially the CERT program, to succeed and expand rapidly.
- Keep the funding of public services and capital budget the same as today. Public service should be a priority over capital projects.
- You guys are awesome!
- Cut spending. Quit wasting money on fluff.
- City must live by its own rules! Also, must lead in policies and goals for whole Puget Sound Basin.

### Comments on meeting process

- Wanted more opportunity to cut items. In addition to "I want" statement, also needed "I would cut..."
- Meeting too long—cut video and first break out
- Excellent meeting! Keep us informed—and the organization of this meeting was exceptional. **\*Please do something about "Roy" and fire problems\*** - Kate Berndt-happypurplekate@msn.com, 10009 161<sup>st</sup> Ave NE, 425-883-7088.
- Nice job of announcing event, setting of event (defining the process), running the event
- It's been interesting, but frequently too short to adequately address many issues
- Thank you
- The meeting is a great way for City/citizen communication. Also good for educating citizens on how the City works.
- The committee who was supposed to combine highly similar or redundant statements did a poor job.
- We need more meetings like this!
- I felt this evening's process of randomly assigned small groups was exceptional and provided excellent communication and a very effective forum for addressing the City's issues. The color-coated cards were not necessarily the most efficient means of voting. Also, "basic" and "quality" were relatively ambiguously stated terms. Good meeting.
- Meeting much too long. Survey presentation a waste.
- Good process—but, may have been skewed by number of City staff
- Excellent! Great exercise in raising understanding, learning and communication with fellow citizens, staff and Mayor.

## **Acknowledgements**

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Rosemarie Ives, Mayor – City of Redmond

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Nancy McCormick, Council President

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